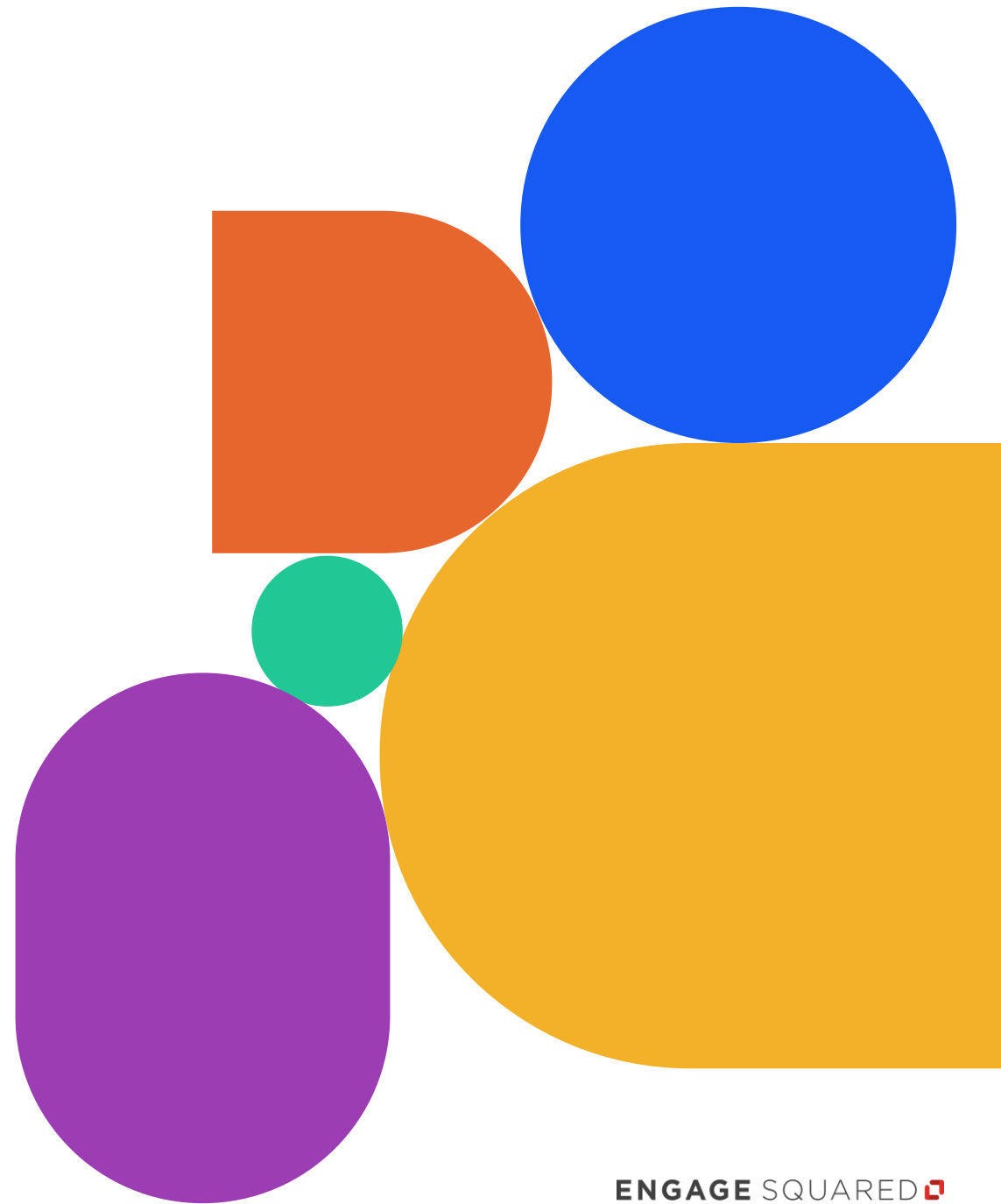


Offer overview

Power Generator

Empower your staff to automate, simplify and streamline your business with the Microsoft Power Platform



What is the Power Generator?

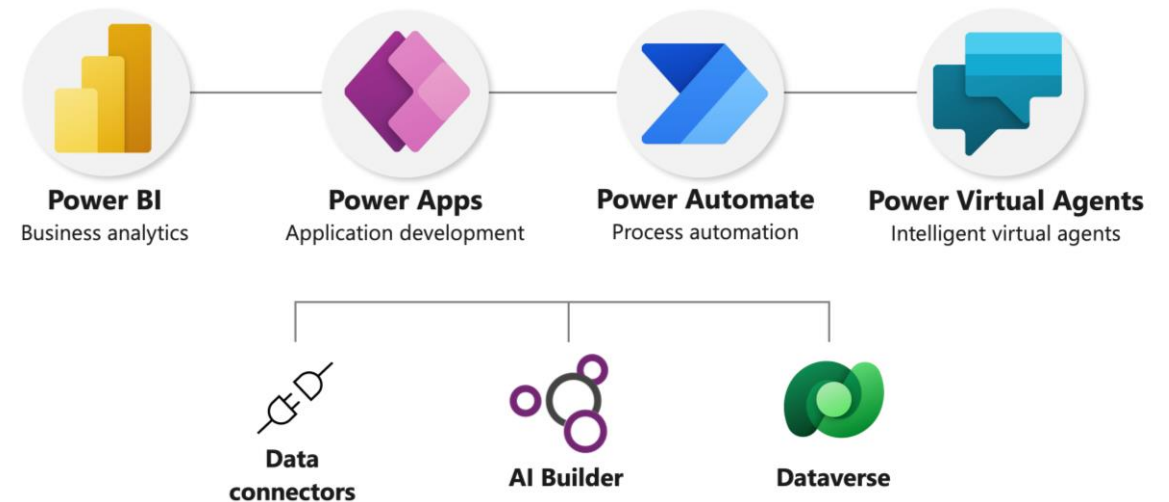
A managed service designed to provide you with the insights, controls, skills and assets needed to drive value from Microsoft's low-code Business Applications Power Platform.

We work with your organisation to develop a governance framework, undertake training and provide assets to enable solution makers to fast track their ideas to solutions and take ownership.

Create a new digital business model, achieve faster time to market and increase business agility, by designing innovative applications at speed, liberating your talent and securely unlocking the value of the Microsoft cloud.

On top of that, we offer on-going support to build an app practice with you, develop reusable components, and monitor and manage your apps.

Give everyone the ability to create solutions that accelerate business.



What are the benefits?



Empower your users to create value quickly

- Regular end-user training ensuring best practice solution development
- On-demand access to our experts to support your power-users
- Branded components and templates providing beautiful user experience
- Stay current with Power Platform news and updates

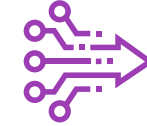
Enable your team to build their own apps



Build better solutions faster

- Use our IP, templates and samples to fast-track build
- Identify and nurture your power solution makers
- Rapid access to our App practice to build more complex apps
- Maximise the usage across your apps within the Microsoft ecosystem

Get more done with your M365 investment



Manage your risk with smart governance

- Tailored governance recommendations to get the most out of the Power Platform
- Established guard rails to keep confidential data safe
- Review and manage the lifecycle of business-critical solutions

Reduce the burden on IT who are already time-poor

Maximise the ROI of the Power Platform



Get started

Empower your power users:

- Quick start training for power-users and admins
- Regular, scheduled 'in-a-day' sessions for Power Apps, Power Automate, and Power BI
- Hackathons: company-wide events run by us to generate a wide variety of solutions in your organisation



Run with confidence

Establish a governance framework:

- Work with your IT and business stakeholders to develop and implement guidelines, based on a best practice framework, to protect your organisation without limiting power users from creating their own business-improvement apps
- Platform review: initial review of activity and knowledge in your organisation, to help plan and direct where to focus effort and achieve the best value
- Establishing the App Practice for on-going success

Deliver ongoing value



Build better apps

- Help your power users solve problems more quickly with monthly solution updates from our App Practice team; reusable components, template solutions, starter-kits and pre-built apps
- Thought leadership, training guides and modules
- Access to our **App Build** service:
 - To 'productionise' prototypes built by your users
 - To engage on-demand through our project evaluation service: we'll review, assess and advise on candidate Power App projects with an innovation backlog tool
 - Consolidate multiple requests to avoid duplicate budget spent
 - Run by us, or jointly with your IT Service owner



Proactive governance

- Regular review of the Power Platform Centre of Excellence dashboard to monitor usage and adoption
- Proactive engagement with successful citizen developers to apply the right governance at the right times and appropriate levels of support
- Marketing support to help your users to promote their apps to increase the return on investment from their efforts
- Regular reviews of your M365 investment to help you (and your business stakeholders) identify opportunities to increase return from your licensing



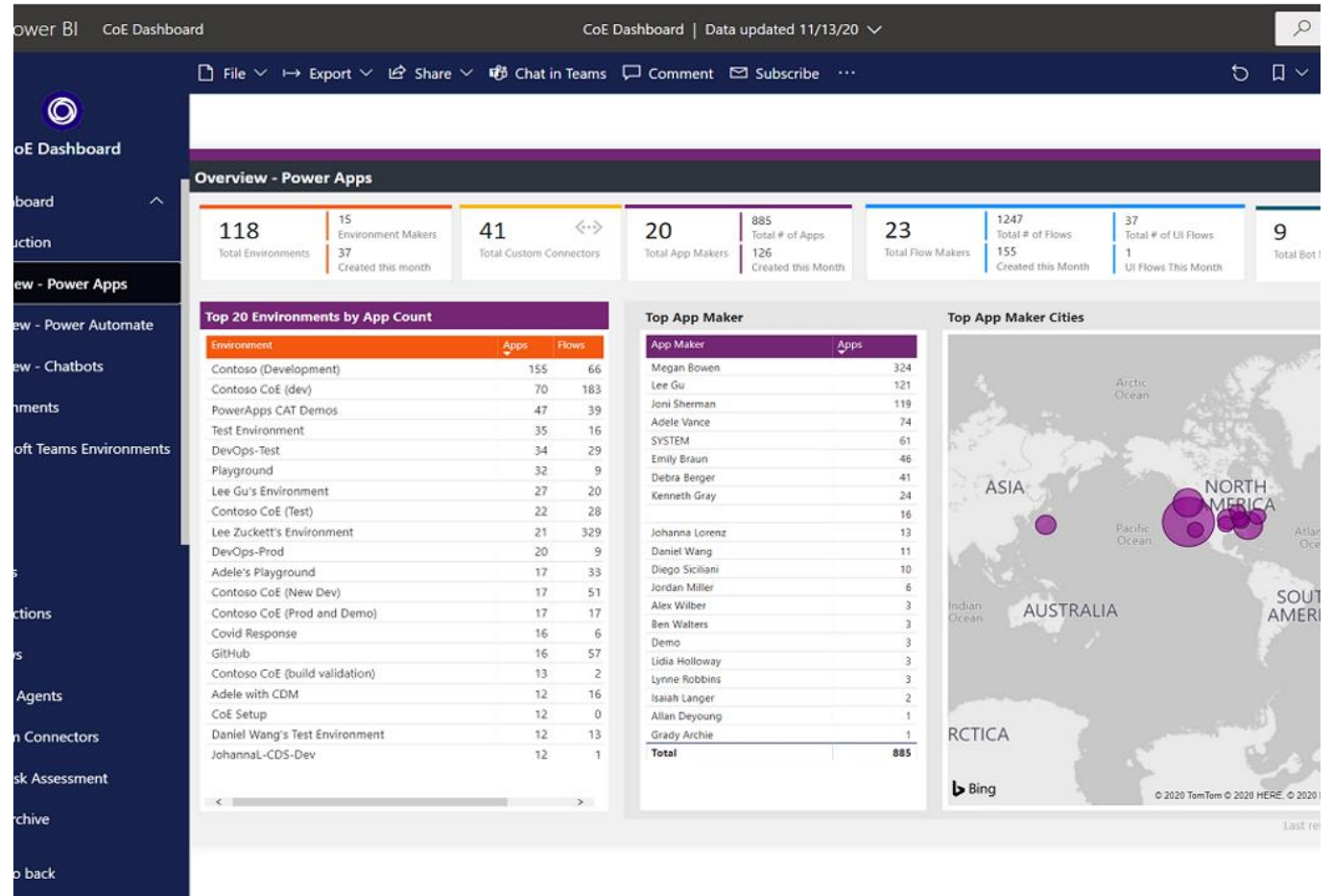
On-demand support

- Our experienced consultants will quickly resolve problems
- Understand your organisation's support needs with monthly reports
- Timely support backed by Service Level agreements

Power Platform Centre of Excellence

A Center of Excellence (CoE) in an organisation drives innovation and improvement and brings together like-minded people with similar business goals to share knowledge and success, while at the same time providing standards, consistency, and governance to the organization.

The Microsoft Power Platform CoE Starter Kit is a collection of components and tools that are designed to help you get started with developing a strategy for adopting and supporting Microsoft Power Platform, with a focus on Power Apps, Power Automate, and Power Virtual Agents.



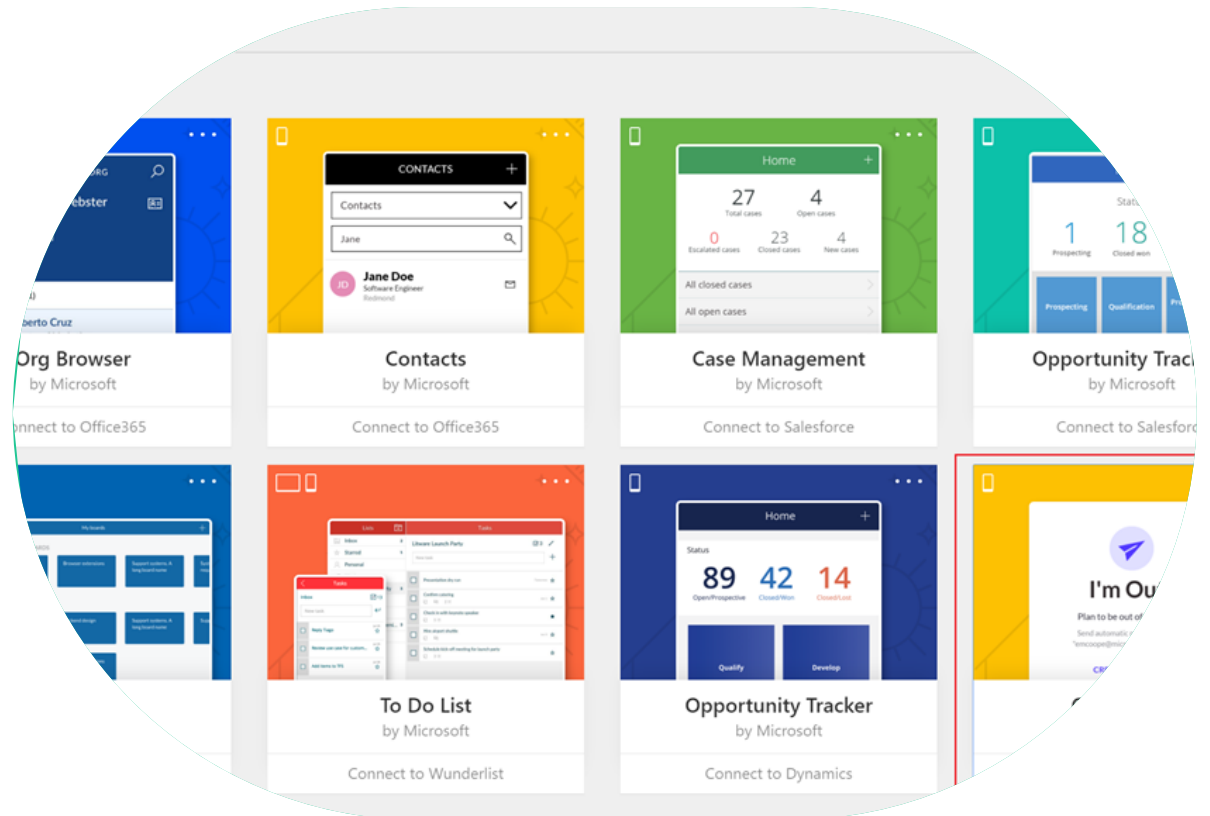
Hackathons & build an app-in-a-day

Hackathons and build an app-in-a-day sessions events will be regularly run by us to generate a wide variety of solutions in your organisation



App templates

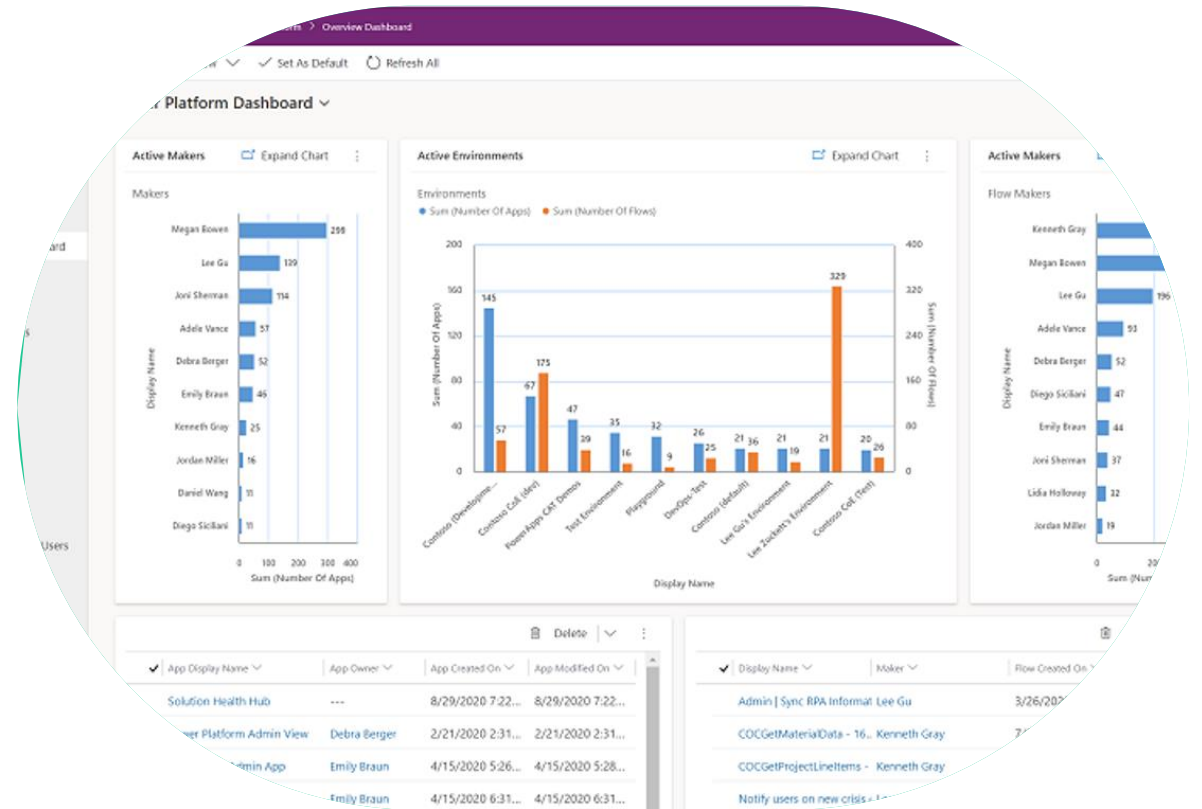
App templates in PowerApps are a great way to jump start the creation of an app that can be deployed in your tenant. Those templates create a polished, finished app, and in many scenarios are ready to be used straight away.



Proactive governance & platform review

We will work with your IT and business stakeholders to develop and implement guidelines, based on a best practice framework, to protect your organisation without limiting power users from creating their own business-improvement apps.

Our initial platform review will audit the activity and knowledge in your organisation, to help plan and direct where to focus effort and achieve the best value.



On-demand support

If something goes wrong, connect with our experienced consultants to quickly resolve problems.

We'll help you understand your organisation's support needs with monthly reports, and ensure business continuity with timely support backed, by Service Level agreements



Service tiers

	Bronze	Silver	Gold
Get started			
Quick start training		Included	
Governance Framework		Included	
Platform review		Included	
Center of Excellence App setup		Included	
App Practice			
"App in a day" sessions	Twice a year	Quarterly	Monthly
Company hackathon	N/A	One per year	Two per year
"Productionisation" service	2 apps per year	4 apps per year	8 apps per year
Reusable components, template solutions and more		Included	
Knowledge sharing, insights and training guides		Included	
Project evaluation service		Included	
Proactive governance			
Weekly actions to address governance concerns in CoE App	N/A	Working with IT	Working with IT & Business
Internal marketing support – promote high-value employee apps	2 apps per year	4 apps per year	8 apps per year
Insights, trend and value reporting (using system analytics)	Monthly	Monthly	Monthly
Investment review	Annual	Quarterly	Monthly
On-demand support			
Monthly budget for incidents, support requests, problem management and service management	8 hours	16 hours	24 hours
Unused hours	Roll over to next month	Roll over up to 3 months	Roll over up to 6 months
SLAs	Response / Resolution time (business hours)		
P1 Critical		30 mins / 8 hrs	
P2 Major		90 mins / 2 days	
-- Major Incident (P1+P2) Updates	N/A	Every 2 hours	Continuous
P3 Minor		4 hours / 4 days	
P4 Service Request		4 hours / 10 days	
Account Management		Included	

Service tiers and pricing

Bronze*

Silver*

Gold*

Monthly investment

\$4,990

\$10,990

\$14,990

Discount for 2-year contract

8%

8%

8%

Annual investment (1 year)

\$59,880

\$131,880

\$179,880

Annual investment (2-year contract)

\$54,990

\$119,990

\$164,990

Additional support hours (blocks of 8 hours)

\$1,640

\$1,560

\$1,400

About us

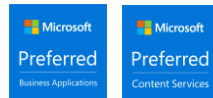
We are Engage Squared.

Specialists in <people> friendly technology.

Our mission is to make work better. We are one of a small number of technology consultancies in APAC that provide end-to-end support for our clients, helping to tackle issues ranging from employee experience, business process automation, compliance and records management, technology adoption and more.

From design, to technical build, our team of experts use their broad range of skills across project delivery, cloud strategy, user experience design, governance, agile development, change management, and security to help our clients get the most of technology.

We specialise in a range of technologies, and partner with leading providers such as Microsoft, ServiceNow, AvePoint, Glint, SWOOP Analytics and many others. We take partnerships seriously and were proud to be named the **2022 global winner of the Employee Experience Microsoft Partner of the Year award.**



Yammer Adoption Specialist



Microsoft Teams Collaboration Specialist

About Us



2,000,000+
people use an intranet
built by us



150+
Digital Workplace
transformations



70
Our intranets are
used in 70 countries



6,000,000
Records migrated



Melbourne
Sydney

Brisbane
Perth

Canberra
Auckland

Wellington
Minsk



Get in touch

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info@engagesq.com

